

## Minutes

### Corporate Services and Partnerships Policy Overview Committee



HILLINGDON  
LONDON

Monday 26 September 2016

Meeting held at Committee Room 3 - Civic  
Centre, High Street, Uxbridge UB8 1UW

	<p><b>Members Present:</b> Councillors Scott Seaman-Digby (Chairman), Lynne Allen, Wayne Bridges, Tony Eginton, Duncan Flynn, Narinder Garg, Raymond Graham and Henry Higgins.</p> <p><b>Apologies:</b> Councillors Tony Burles (Councillor Tony Eginton as substitute), Richard Mills, Robin Sansarpuri (Councillor Lynne Allen as substitute).</p> <p><b>Officers:</b> Mike Talbot (Workforce &amp; Organisational Development) and Khalid Ahmed (Democratic Services Manager).</p>
11.	<p><b>MINUTES OF THE MEETING HELD ON 16 JUNE 2016</b></p> <p>Agreed as an accurate record.</p>
12.	<p><b>EXCLUSION OF THE PRESS AND PUBLIC</b></p> <p>It was agreed that all items of business would be considered in public.</p>
13.	<p><b>CORPORATE SERVICES &amp; PARTNERSHIPS POLICY OVERVIEW COMMITTEE - MAJOR REVIEW 2016/17 - HUMAN RESOURCES &amp; RECRUITMENT</b></p> <p>At the meeting of the Committee held on 16 June 2016, discussion took place on possible review topics for the Committee to consider this Municipal Year. A proposal was for the Committee to examine the recruitment processes used by the Council.</p> <p>For this meeting, Members were presented with a draft scoping report which provided details of the current practises which the Council used for recruitment. The review would aim to consider whether there were any improvements which could be made to the process of recruitment which would help the Council continue to attract high calibre staff, as well as improving the</p>

	<p>Council's attractiveness as an employer.</p> <p>The Council's Workforce &amp; Organisational Development Manager attended the meeting to provide the Committee with the background to the review topic.</p> <p>The Committee was informed that it was proposed that the review be considered in four themes:</p> <ul style="list-style-type: none"> <li>• Advertising roles and reaching appropriate candidates</li> <li>• Interview methods and helping officers to assess candidates</li> <li>• Staff Induction</li> <li>• Equalities</li> </ul> <p><b>Advertising</b></p> <p>The Committee was provided with a summary of the process. The Council used E-Recruitment as a tool for recruiting staff and the recruitment system known as I-Grasp.</p> <p>There was an authorisation process whereby the Chief Executive consulted with the Leader Council on whether the post to be advertised was required, balancing the financial constraints the Council was operating under, against the requirement of the post of the service affected.</p> <p>The Council had an advertising contract with Penna who advertised jobs in the national media, professional publications, and websites. In addition jobs were also advertised on the Council's website.</p> <p>Reference was made to the increasing role which social media had in relation to recruitment, and Members were informed of the work which was taking place with LinkedIn, where the Council could link jobs to professionals on LinkedIn.</p> <p>Several years ago, the Council's advertising budget was £850,000 per annum, but this was now around £150,000 per annum.</p> <p>Particular reference was made to the work which had been carried out in relation to Social Worker recruitment and the introduction of an improved portal of information for potential candidates.</p> <p>Members were informed that the role descriptions for Social Worker jobs were enhanced by portraits of existing Social Workers and discussions of their job, hosted on a bespoke</p>	<p><b>Action By:</b></p>
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<p>website. The website provided dedicated pages describing the Council, social care roles and careers and also provided details on the benefits of working for the Borough. Members were informed that the first recruitment campaign for managers was considered a success, and a second campaign was currently being planned.</p> <p>The Committee noted that the Council had achieved success in terms of Social Worker recruitment with 80% of posts now full, with less reliance on the more expensive agency staff.</p> <p>Work took place on corporate branding, with key messages given to attract the best candidates. Members were informed that Hillingdon were one of the biggest payers of social workers in London.</p> <p>Discussion took place on the successful recruitment for Social Workers and reference was made to the importance of overseas recruited social workers. Although the costs involved in recruiting overseas social workers was more expensive, there was a financial return in investment, because the Council was receiving very experienced social workers, to replace the more expensive agency staff.</p> <p>Discussion took place on the impact that apprenticeships would have on employment within the Council, and Members were informed that from next year the Council would have appointed 30 apprentices internally.</p> <p><b>Interview methods and helping officers to assess candidates</b></p> <p>In relation to interviewing methods and assessing candidates, Members were informed that a one-size-fits-all approach to recruitment was unsuitable given the wide variety of functions undertaken by the Council, and the requisite skills necessary.</p> <p>The Committee would give consideration to the methods in place to help Managers in deciding a framework for appointing staff.</p> <p>The Committee would seek a greater understanding within recruiting officers of how different tests, questions and best practices could help to ensure that candidates were given the opportunity to demonstrate the necessary capability, and also to enable an appropriate level of differentiation between candidates emerges.</p> <p>It was noted that external witnesses would be asked for alternative, innovative interview and assessment techniques, which could help the review in this area.</p> <p><b>Staff Induction</b></p> <p>The Committee noted the importance of induction of new staff, to enable new staff to understand what was expected of them</p>	<p><b>Action By:</b></p>
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	<p>How was the funding allocated?  How much of the Budget has been spent on environmental improvements?  How was the impact of traffic taken into consideration?  Information on rent levels - have rents gone up?  Figures on Footfalls.</p> <p><b>RESOLVED –</b></p> <p style="text-align: center;"><b>1. That an officer be invited to attend the next meeting of the Committee to present the report and to answer Members' questions.</b></p>	<p><b>Helena Webster / Luke Taylor</b></p>
<b>15.</b>	<p><b>CABINET FORWARD PLAN</b></p> <p>Noted.</p>	
<b>16.</b>	<p><b>WORK PROGRAMME</b></p> <p>Members asked if consideration could be given to an information report being provided to a future meeting on the Council's Graffiti removal contract.</p> <p>The Committee asked for an update on progress made in relation to the Heathrow Business Rates review.</p> <p>Noted.</p>	<p><b>Luke Taylor</b></p> <p><b>Luke Taylor</b></p>
	<p><b>Meeting commenced at 7.30pm and closed at 8.25pm</b>  <b>Next meeting: 29 November 2016 at 7.30pm</b></p>	

These are the minutes of the above meeting. For more information on any of the resolutions please contact Khalid Ahmed on 01895 250833. These minutes are circulated to Councillors, Officers, the Press and Members of the Public.